

## Sales and Billing

### What are the different levels of technical support you provide?

The technical support channels we provide are as follows:

- Support site - This is the site you are reading this information on. If you cannot find the answer to your question, click the "Add a question" link on the top menu and we will get back to you.
- Direct email - This is the possibility of sending a email directly to us (see limits and other comments to this service on the "professional version" notes of our [service terms and conditions](#)).
- Consultancy and Data Upload - this is where we will advise you on how to setup comma CMMS to match your particular case and industry and will also take care of data upload for you. You need to [contact us](#) for details about this option.
- Consulting partners - Read about this option [here](#).

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